



Our Lady Immaculate
Catholic Primary School
A Multi-Academy

Our Lady Immaculate Catholic Primary School Parent Survey – Response to Covid-19

Dear Parents and Carers,

Thank you for taking the time to complete our recent Parent Feedback Survey. 73% of Our Lady Immaculate families responded, and I am pleased to report that the overall results were extremely positive.

There is still work to be done, and the school is working hard to put in place a Remote Learning Policy and Plan. This will ensure that should another lockdown occur, we will be further prepared to meet the online element of virtual learning. This will be shared with you once completed.

Summary of Results

Results	School's Response
1. 88% of families agreed or partly agreed that during lockdown the school facilitated an effective way for parents to communicate with teachers and responses were received in an acceptable time frame.	With the introduction of Microsoft Teams as an online learning platform, combined with recorded lessons and 'teach meets' that teachers are planning to facilitate during a lockdown, we are confident that communication will be further enhanced.
2. 98% of families agreed or partly agreed that their child had access to the internet and a computer. The remaining 2% of families felt that the school could have intervened in overcoming this problem.	A further survey has been sent out to parents asking for the number of internet- connected devices available in a household, compared to the number of people using them. This information will be used, where possible, to allocate families with the temporary use of a school laptop.
3. 96% of families agreed or partly agreed that their child was provided with sufficient and appropriate work for their age by the school.	As part of the school's Remote Learning Plan, children will be provided with core skills work in spelling, grammar, times tables, arithmetic, handwriting, phonics and comprehension. Work will be differentiated in accordance with each child's needs.

4. 97% of families agreed or partly agreed that Our Lady Immaculate provided parents with appropriate information and access points to health/wellbeing matters during lockdown.	A 'Health and Wellbeing' page has now been set up on the school's website for parents and children. This provides a number of resources and links to a variety of services available to the community.
5. 88% of families agreed or partly agreed that before and during lockdown, they checked the school's webpage or newsletter and found all the information they required.	Going forward, the newsletter will continue to highlight information that can be found on the website.
6. 98% of families agreed or partly agreed that sufficient information was provided which allowed us to follow a Catholic life in restricted times (Reflections, Prayers, links to Mass online, RE activities, etc.).	As part of our Remote Learning Plan, teachers will be recording two weekly RE lessons, the HT will continue to hold weekly virtual assemblies and Fr Stephen will continue to record focused prayer videos.
6. 3% of families felt that they were not fully informed and prepared for their child to return to school in September and 1% of families felt that they did not receive clear information on how to return to school safely in September (via class communications, newsletters, emails, etc.).	The school will continue to endeavour to communicate with parents via email, newsletter and the school website, all as soon as is reasonably practicable.
7. For new parents only: 100% of families felt that their child was welcomed into Our Lady Immaculate and has integrated easily.	SLT will continue to work with the Foundation Team to ensure transition into school remains a positive experience for our families.
8. 98% of families felt that teachers, staff and leadership were approachable and welcoming.	The school will continue to operate an open door policy where parents feel comfortable contacting class teachers about their child, knowing that they will do their best to help and support them. SLT will continue to maintain a positive presence on the playground in the morning and afternoon.
9. For SEND parents only: 85% of families felt well supported by the school throughout lockdown.	Parents of children with SEND, will receive a separate survey, in order to gather their personal views on what went well and how we can further improve our provision in this area.

If you would like more information on the statistical breakdown of responses obtained during this survey, these will be displayed on the school website.

Thank you again for contributing to the survey. We are very pleased that, as a body of parents, you are so supportive of Our Lady Immaculate and everyone who works here. We hope that the all-round positive results reflect your belief in and appreciation of all that is being done for the benefit of our children, during what can only be described as an exceptional period, and I would like to take this opportunity to thank all staff members for their hard work in achieving this.

We still have some areas to improve, but I am confident that we are continuing to make the proper adjustments in our working practice to ensure that all children have the provision they need to complete their work to the best of their ability, and to remain happy, healthy, and supported during periods of remote learning.

Yours sincerely,

Mrs Lesley Roche

Lesley Roche
Headteacher